

# DHL PROVIEW™



## WHEN IT COMES TO YOUR SHIPMENTS, IT'S GOOD TO BE A KNOW-IT-ALL.

DHL ProView is our newest online service. It gives you total visibility of your shipments faster and easier than ever before. ProView is web-based – it's easy to use and accessible from almost anywhere. It provides notification – via email or text message when shipments are picked up, delivered, and more. This means you're always in the know, whether you're in the office or on the go.

### BENEFITS:

- Total visibility of every shipment
- Notification of pickups, deliveries, and other events
- Easy to use
- Web-Based





## DHL PROVIEW™ IS CUSTOMER SERVICE YOU CAN SEE.

DHL ProView brings customer service back to shipping with shipment information that's more visible and automatically delivered. ProView lets you monitor shipments online by account number, waybill number, receiver billed, outbound and more. It can notify you – and anyone you specify – when packages are picked up and delivered. And, best of all, it provides the shipment information you need to keep your customers and colleagues up-to-date and in the loop.

### SHIPMENT STATUS IS ALWAYS AT YOUR FINGERTIPS.

#### Faster access to shipment information

- View shipments by account number, waybill number, event category (picked up, delivered, etc.), outbound, receiver billed, and third party payor
- Use with all U.S. Express billed account numbers and associated shipments
- View status of inbound Import Express shipments
- View shipments for up to 2,000 account numbers

#### Easy to use

- Registering is simple – just log on to [www.dhl-usa.com](http://www.dhl-usa.com)
- Import account numbers from comma-delimited (.csv) files
- Quickly add/remove accounts and change notification preferences

#### Notification the way you want it

- Receive real-time notification via email or SMS text messaging
- Choose when, how and which notifications are sent and who receives them
- Create notifications by waybill, account, contact and event
- Store unlimited notification contacts
- Receive detailed per-shipment information or helpful summary digests

DHL Express  
1 800-CALL DHL  
1 800-225 5345  
[www.dhl-usa.com](http://www.dhl-usa.com)

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