



**DHL Worldwide Network NV/SA
De Kleetlaan 1
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Belgium**

Att: Mr Andreas de Jong

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Your ref:

Our ref:
81518-2010-AE-NLD-RvA

Date:
9th May 2011

LETTER OF CONFIRMATION :

Dear Mr De Jong,

Hereby DNV Certification BV, Belgium Branch confirms that DHL Express Europe and DNV have established a detailed planning for including the following countries in the multi-site ISO14001:2004 certificate of DHL Express Europe (certificate number 81518-2010-AE-NLDRvA, expiry date 30th July 2013):

**DHL Express Czech Republic
DHL Express Finland
DHL Express Luxembourg
DHL Express Netherlands
DHL Express Poland
DHL Express Portugal
DHL Express Slovak Republic
DHL Express Spain
DHL Express Switzerland**

The audits will be held in September and October of 2011. This letter can be used towards DHL Express customers asking for information on the status of external auditing of the quality and environmental management system of DHL Express in the countries involved.

DNV Certification BV, Belgium Branch

Joost Vanden Berghe
Operations Manager Belgium